

Microsoft Subscription Changes You Need To Know



What's changing?

Find out what actions are required to avoid service disruption past your subscription.

Current Experience (Today)

When a subscription expires with auto-renew turned off:

- A **30-day free grace period** applies
- Services remain accessible without payment

What's Changing (From 4 May 2026)

The free grace period will be transitioned to **Extended Service Term (EST)** for eligible subscriptions.

For subscriptions that meet the following:

- Purchased after 1 April 2025
- Expire after 4 May 2026
- Auto-renew is turned off

What this means:

- Subscription automatically continues under **Extended Service Term (EST)**
 - Services remain active
 - **Charges apply immediately**
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How to Stay in Control

- **Renew before expiration**

Continue service with no disruption

- **Cancel before expiration**

Terminate subscription and lose immediate access

- **Allow EST continuation**

Allow services to continue without disruption at extra charges

- uplift of 3% for monthly term
- uplift of 23% if no monthly term exists